

1. Scope

This Privacy Policy covers all services provided by **RBE Vacation Homes Rental LLC**, including property rentals, management, marketing, guest support, and use of our website, apps, and social media channels. It does not apply to third-party websites linked from our platforms.

2. Information We Collect

We collect personal information necessary to deliver our services and meet UAE legal requirements. This may include:

- **Guests:** Name, contact details, payment information, identification (Emirates ID/passport), and vehicle details (if applicable).
- **Landlords:** Contact details, property and financial information, and identification for verification.
- **Automatically collected data:** Device, browsing, and location information when using our website or booking system.

3. Use of Information

Your information is used to:

- Provide and manage bookings and rental services.
- Verify identity and prevent fraud.
- Communicate service updates and offers.
- Fulfill legal and regulatory obligations.
- Improve our website and marketing.

4. Sharing Information

We do not sell personal data. Information may be shared only with:

- Service providers (e.g., housekeeping, maintenance).

- Government authorities as required by law.
- Business partners or marketing platforms (with your consent).
- Law enforcement when legally obligated.

5. Your Rights

You may:

- Access or update your personal information.
- Request deletion where legally permissible.
- Opt out of marketing communications.

6. Cookies

Our website uses cookies to enhance functionality and user experience. You may disable cookies in your browser settings, though some features may be limited.

7. Updates

We may update this Privacy Policy periodically. The latest version will always be available on our website. For questions or concerns, please contact info@rbehomes.com